


To: DCF Area Administrators  
Child Placing Agency Directors  
Child Welfare Agency Directors  
County Departments of Community Programs Directors  
County Departments of Human Services Directors  
County Departments of Social Services Directors  
Group Home Providers  
Tribal Social Service/Indian Child Welfare Directors  
Private Child Placing Agencies  
Residential Care Center Providers  
Shelter Care Providers  
Tribal Chairpersons

From: Fredi-Ellen Bove   
Administrator

Re Ongoing Services Standards

This memo supersedes the following DCFS memo: DCFS 2002 - 08

## **PURPOSE**

A primary action step of Wisconsin's Program Improvement Plan (PIP) is to improve case planning which includes the implementation of an integrated case planning approach through modifying eWiSACWIS and issuing the Ongoing Services Standards. The Case Process Committee, comprised of county, tribal, legal and state partners, worked cooperatively with the Division of Safety and Permanence to revise the Ongoing Standards.

## **BACKGROUND**

The PIP includes the strategy "Improving Pathways to Permanence," with a focus on improving case planning and review. The goals of the revised CW Ongoing Services Standards are to clarify the safety management process, strengthen family engagement throughout the case process, and enhance case planning practice.

## **EFFECTIVE DATE AND ACTION**

The primary statutory provisions to permanency planning can be found in s.48.38 (4) and became effective November 1, 2012 along with SACWIS changes. The Standards are effective immediately. Future training for ongoing workers will be provided by the Professional Development System and will begin in early 2013.

## **INFORMATION SUMMARY**

The goals of the revised CW Ongoing Services Standards are to clarify the safety management process, strengthen family engagement throughout the case process, and enhance case planning practice. The changes to the case and permanency plan will provide families, caseworkers, and courts a comprehensive plan that includes elements of the current plans. The standards include statutory language changes regarding permanency goals and concurrent planning, updated timelines for completing case-work, procedural information regarding Confirming Safe Environments, and requirements for the case and permanency-planning process.

CENTRAL OFFICE CONTACTS: Out of Home Care Specialist  
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608-422-6934

MEMO WEB SITE: <https://dcf.wisconsin.gov/cwportal/policy>

Attachments [Ongoing Services Standards](#)