Wisconsin Department of Children and Families Division of Safety and Permanence

DSP Informational Memo Series 2022-21 September 1, 2022

To: DCF Area Administrators

Child Placing Agency Directors Child Welfare Agency Directors

County Departments of Community Programs Directors County Departments of Human Services Directors County Departments of Social Services Directors

Group Home Providers

Tribal Social Service/Indian Child Welfare Directors

Private Child Placing Agencies Residential Care Center Providers

Shelter Care Providers Tribal Chairpersons

From: Wendy Henderson

Division Administrator Wm Hade

Re: 2023 Maximum Daily Rates for Group Homes, Residential Care Centers, and Child

Placing Agencies

PURPOSE

This memo provides the established 2023 maximum daily rates for residential care centers (RCCs), group homes (GHs), and child placing agencies (CPAs). This memo also outlines the procedure for providers to determine individual rates, and a process for facilities intending to become qualified residential treatment programs (QRTPs).

BACKGROUND

Wisconsin Stat. s. 49.343 requires the department to establish per client daily rates for GHs and RCCs, as well as the administrative portion of foster care daily rates paid to CPAs. The department has established these rates using cost and service report data gathered from providers who submitted their reports prior to the established deadline.

INFORMATION SUMMARY

Below are the 2023 per client maximum daily rates. The published maximum rates are effective starting January 1, 2023 through December 31, 2023 for all placements, regardless of placement date.

| Provider Type | Maximum Daily Rate |
|------------------------------------|--------------------|
| Child Placing Agency | \$ 91.00 |
| Group Home | \$ 338.09 |
| Pregnant/Parenting Teen Group Home | \$ 368.09 |
| Residential Care Center | \$ 575.34 |

CHANGES IN ASSUMPTIONS USED TO CALCULATE THE MAX RATE

Hourly wages for front-line staff factor into the max rate. This calculation uses the hourly wages submitted by facilities, except that if a facility submits an actual wage below \$20 per hour, that wage is increased to \$20 per hour for purposes of calculating the hourly wage component of the max rate. The 2023 max rate calculation continues to reflect the \$20 per hour plus average benefits.

Facilities have reported difficulties recruiting and retaining qualified staff. Facility staff shortages have a direct impact on the capacity of Wisconsin providers to maintain open beds for Wisconsin children. Continuing the wage assumption at \$20 per hour will support facilities in raising front-line staff salaries without exceeding the max rate. This does not require a facility to adjust actual staff wages to \$20 per hour, and facilities' requested rates must still be supported by documentation of their actual costs.

QUALIFIED RESIDENTIAL TREATMENT PROGRAMS

The Department of Children and Families (DCF) encourages all GHs and RCCs to become certified as QRTPs. Information and QRTP certification application can be found on DCF's QRTP website.

DCF is committed to supporting facilities that become certified as QRTPs in building programs that provide specialized, high quality clinical care designed to meet the needs of children and youth in higher levels of care, including those currently placed out of state. These QRTPs may have increased costs that reflect investments in the following areas:

- Trauma informed treatment model
- Robust mental health and behavioral health assessments
- Clinical services for youth
- Clinical supervision of staff
- Increased direct care staff, including availability of 1:1 staffing where appropriate
- Increased training and support to enhance professional status of front-line staff and staff retention
- Family participation

DCF will continue allowing QRTPs to request increased rates to support costs associated with programming outlined above, as permitted by sections DCF 52.66(3)(b) or DCF 57.62(3)(b) of the Wisconsin Administrative Code for specialized services or specialized programming to a specific population of children. Additional information on how facilities can request these rates, after becoming certified as a QRTP, is provided in the DCF Child Welfare Licensing Memo 2021-28-lic.

REQUESTING A PROPOSED DAILY RATE

On or before October 1, 2022 GHs, RCCs, and CPAs will be required to submit a 2023 proposed rate request by completing form DCF-F-2696-E

(https://dcf.wisconsin.gov/files/forms/doc/2696.docx) and emailing it to DCFCWLRateReg@wi.gov. Failure to meet the deadline of October 1, 2022 will result in the provider waiving the right to mediation. If a licensee does not submit all proposed rate information required under Chapters DCF 52, 54 and 57 of the Wisconsin Administrative Code, the department may impose sanctions and penalties under these administrative rules and s. 48.715, Stats, which may include license revocation.

The department will approve individual rates by November 1, 2022 for rates effective January 1, 2023. The provider agency will receive an email from the department's rate regulation email account with the approved rate no later than November 1, 2022.

As of January 1, 2023, all placements, regardless of placement date, will follow the department's approved rates set for 2023. Pursuant to Chapters DCF 52, 54, and 57 of the Wisconsin Administrative Code, an agency shall charge all Wisconsin public purchasers the same rate for the same service. If an agency negotiates a rate lower than the department's approved rate with a Wisconsin public purchaser, this rate must be charged to all purchasers, for all placements. The agency shall notify the department within 5 business days of a change in their rate.

For further clarification, please refer to the following table that outlines the timeline of the rate regulation process:

| Timeline for Rate Regulation | |
|---|---|
| September 1 | The department publishes maximum daily rates for each provider type to be effective January 1. |
| October 1 | All agencies submit proposed rate using form F-2696-E on or before this date . If a licensee does not submit all proposed rate information required under Chapters DCF 52, 54 and 57 of the Wisconsin Administrative Code, the department may impose sanctions and penalties under these administrative rules and s. 48.715, Stats, including license revocation. |
| Upon Receipt, and no later than November 1 | The department will notify agencies of their maximum approved rate as soon as possible upon receipt and no later than November 1. If the department determines that an agency's proposed rate is not appropriate, the department must negotiate with the agency's licensee to determine an agreed to rate. |
| | If a licensee has negotiated with the department and does not agree to the department's approved rate, the licensee may request that the department and the licensee engage in mediation. A licensee shall request mediation within 5 business days of receiving the notification of the approved rate from the department by sending an email to DCFCWLRateReg@wi.gov . If after mediation a rate is not agreed to, the department shall order a rate as provided in administrative rule. A licensee has 30 days to appeal the rate ordered following mediation to the Division of Hearings and Appeals. |
| January 1 | Rates are effective for all placements regardless of placement date. |

CENTRAL OFFICE CONTACT: Child Welfare Program Specialist

Bureau of Permanence and Out of Home Care

(262) 446-7856

DCFCWLRateReg@wisconsin.gov

MEMO WEB SITE: https://dcf.wisconsin.gov/cwportal/policy

LINK: DCF-F-2696-E

https://dcf.wisconsin.gov/files/forms/doc/2696.docx