



Division of Safety and Permanence

DSP Informational Memo Series 2023-21i

October 13, 2023

To: DCF/DMCPS Administrator  
DCF Area Administrators  
Child Placing Agency Directors  
Child Welfare Agency Directors  
County Departments of Community Programs Directors  
County Departments of Human Services Directors  
County Departments of Social Services Directors  
Group Home Providers  
Private Child Placing Agencies  
Residential Care Center Providers  
Shelter Care Providers  
Tribal Chairpersons

From: Wendy Henderson  
Administrator

Re: **Independent Living Program Updates**

**PURPOSE**

This memo provides information regarding the results of the competitive procurement process for Transition Resource Agencies (TRAs) in Youth Services Regions 2, 4, and 6. TRAs provide [independent living \(IL\) services](#) to young adults ages 18-23 who discharged from the foster care system.

**BACKGROUND**

In summer 2023, the Department of Children and Families (DCF) released a Request for Grant Proposal for TRA services in [Youth Services Regions 2, 4, and 6](#). DCF recently made awards to the selected proposers and can share the results.

**INFORMATION SUMMARY**

The recent competitive procurement process for TRAs in Youth Services Regions 2, 4, and 6 resulted in no change in service provider for Regions 2 and 4. Current contracted agencies will continue their efforts to serve IL eligible youth in 2024.

There is a provider change in Region 6. Starting January 1, 2024, Family & Children’s Center will no longer serve the area; starting in CY2024, Workforce Resource, Inc., the agency that currently provides IL services in Youth Services Region 7, will serve Region 6 IL clients as well. There will be a gradual transition from Family & Children’s Center to Workforce Resource, Inc. during the remainder of 2023; Workforce Resource, Inc. will be responsible for serving IL clients in Region 6 starting January 1, 2024.





The table below lists the current TRA partners and the year in which their current service contract went into effect. All providers have a 1-year contract with four 1-year contract renewals.

Region	Most Recent Contract Effective Year	Awarded Agency
1	2020	Wood County & CW Solutions
2	2024	Bay Area Workforce Development Board
3	2021	Wellpoint Care Network ( <i>previously named SaintA</i> )
4	2024	Kenosha Human Development Board
5	2020	Workforce Development Board of South Central Wisconsin
6	2024	Workforce Resource, Inc.
7	2020	Workforce Resource, Inc.

Additional information about these agencies, their points of contact, and the services they are expected to provide is available at <https://dcf.wisconsin.gov/map/il-r>.

REGIONAL OFFICE CONTACT: DCF Area Administrator

CENTRAL OFFICE CONTACT: Independent Living Coordinator  
Bureau of Youth Services  
608-422-6990  
[DCFILCoordinator@wi.gov](mailto:DCFILCoordinator@wi.gov)

MEMO WEB SITE: <https://dcf.wisconsin.gov/cwportal/policy>