
From: DCF BWF Work Programs Help Desk <BFWWorkProgramsHD@wisconsin.gov>
Sent: Thursday, November 18, 2021 7:32 AM
To: DCF DL DFES BWF W-2 Agency CARES Coordinators <DCFDLW-2AgencyCARESCoordinators@wisconsin.gov>; DCF DL DFES BWF W-2 REGIONAL STAFF <DCFDLDFESBFW-2REGIONALSTAFF@wisconsin.gov>; DCF DL DFES BWF W-2 Agency Directors <DCFDLDFESBFW2AgencyDirectors@wisconsin.gov>
Subject: Reminder: Cashing State-Issued Checks

Good Morning,

As the [Living Independently through Financial Empowerment \(LIFE\)](#) program went live yesterday, the Bureau of Working Families (BWF) is writing to remind agencies that U.S. Bank should allow all state checks issued to clients to be cashed at U.S. Bank locations, regardless of whether the client has a bank account with them. This is one available resource to applicants without a bank account and should be part of the conversation to ensure they have a safe plan for cashing the check, as described in section 5.2 of the [LIFE Program and Policy Guide](#).

To locate a U.S. Bank location near your agency, please visit the [U.S Bank locations](#) webpage where you can search by city or county.

As a reminder, state checks issued to Wisconsin Works (W-2) and Job Access Loan (JAL) participants may also be cashed at U.S. Bank locations.

This email will be posted to the [BWF Work Programs Help Desk Home Page](#).