

# Applying for Emergency Assistance: What you need to know

**Are you behind in your rent or mortgage?**

**Has your landlord given you notice to leave?**

**Is your family living in a shelter or other temporary place?**

**Is your heat or electricity shut off?**

If you answered “yes” you may be eligible for **Emergency Assistance (EA)**.

## **Eligibility Requirements:**

- Your family must include at least one adult and at least one minor child.
- Everyone in your family must be a Wisconsin resident and a US citizen or eligible alien.
- Your family must be low income.
- You have not gotten EA in the last 12 months.

## **Application:**

To apply for EA, you must:

- Complete an EA Application form. You can get the application at your local W-2 agency.
- Give the W-2 agency proof that the information reported in your EA application is true.

## **Assistance:**

The assistance payment amount is based on your family size and your situation.

## **Time Frame:**

The goal of EA is to get help to you quickly. If you have given the W-2 agency all the information they asked for, and are eligible, a payment will be issued within five business days of the date you applied. The payment may take longer if your family is homeless and has not yet found a new home.

## **Where to Apply:**

The Division of Family and Economic Security (DFES) is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternative format, or need it translated to another language, please call (608) 266-3400 or (866) 864-4585 TTY (Toll Free). For civil rights questions call (608) 266-5335 or (866) 864-4585 TTY (Toll Free).